

Patient Engagement

MAYFIELD MEDICAL CENTRE

February 2019



Dear Patient,

We have some exciting news to share with you; Mayfield Medical Centre has taken over the contract for St Lukes Medical Centre in Brixham, with effect from 01/01/2019. We are now discussing the possibility of merging. Furthermore, it is proposed that the whole surgery of St Lukes is moved to Brixham Hospital and the New Road site is closed. We would like to ask your opinion regarding these matters.

As you know mergers are becoming more commonplace now in Primary Care. This is to ensure that practices remain viable businesses in the long term. This merge would give us an additional base in Brixham and assist with succession planning, therefore providing long term security for our patients and staff. A larger, merged Practice would also carry greater influence and authority when decisions are made that affect the residents of Paignton and Brixham.

We currently work in small clinical teams and would extend this to include St Lukes so that patients continue to have continuity of care with a GP/team of GPs that they are familiar with. We already use the same computer system, so joining these together would appear seamless.

A merger like this will be beneficial to patients and staff alike providing opportunities for improvement and development, extra services, a larger amount flexibility with appointments and appointment locations and a joint commitment to provide high quality primary care to all of our patients.

All of our patients will still be able to book appointments with their usual GP and have access to full services at all sites.

Benefits of Merger

• Better Services for patients across all Practices

- Increased access to both male & female GP's
- Greater choice of when/where to see a GP, Nurse Practitioner, Nurse or Health Care Assistant
- Improved quality of services delivered

• Opportunities for Partnership working and innovation

- Chance for clinical staff to develop their skills within the wider community
- Staff experience and knowledge to be shared across both Practices
- Improved training opportunities
- Wider community engagement

Benefits of Moving to Brixham Hospital Site

• Better Services for patients across all Practices

- Increased access for all
- Enhanced facilities
- Improved quality of services

We do hope that you will support this great opportunity and we welcome your feedback **by 5th March 2019**, either by completing the form over leaf or via our website

www.mayfieldmedicalcentre.co.uk

PTO

Your views on the Proposed Merger and move to Brixham Hospital

It is important we know what your views are about our proposed merger.

1. How do you feel about the proposed merger of Mayfield Medical Centre with St Lukes?

- a. I support the proposed merger
- b. I have no preference
- c. I object to the proposed merger

Comments:

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2. If the merger was agreed patients will have access to all sites. Brixham Hospital is 5.2 miles from Mayfield at 37 Totnes Road, Paignton, and 3.7 miles from Mayfield at Cherrybrook Square, Paignton. Will you find this:

- a. More convenient
- b. About the same
- c. Less Convenient

Comments:

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3. If St Lukes surgery is moved to Brixham Hospital, there will be increased access for all and patients will have better facilities. Brixham Hospital is just 0.4 miles from the existing site at 17 New Road, Brixham. How do you feel about the move?

- a. I support the proposed site move to Brixham Hospital
- b. I have no preference
- c. I object to the proposed site move to Brixham Hospital

Comments:

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4. Do you have any other comments, concerns or suggestions?

Comments:

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Name :

Contact Details:

Thank you for your help and cooperation